

# TODD LESCHUCK

MCSA, MCITP, MCTS & MCP

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## NETWORK & SYSTEMS ADMINISTRATOR

Microsoft Certified Professional (Windows XP, Vista, 7, and Windows 8) with vast experience in managing, testing & supporting multiple networks, servers, and desktop PCs for corporations with multiple locations and over 1,000 users. Have the ability to offer network & technical support, multi-task and work effectively and efficiently in a fast-paced corporate environment.

## TECHNICAL EXPERTISE

### CERTIFICATIONS:

**Microsoft Certified Solution Associate (MCSA)**  
**Microsoft Certified IT Professional (MCITP)**  
**Microsoft Certified Technology Specialist (MCTS)**  
**Microsoft Certified Professional (MCP)**  
**Microsoft Specialist**

### OPERATING SYSTEMS:

MS Windows NT, 2000, XP, Vista, Windows 7, Windows 8, Windows 8.1, Windows 10, Server 2003, Server 2008, Server 2008 R2, Server 2012, Server 2012 R2, and Server 2016

### NETWORKS/PROTOCOLS:

LAN/WAN, TCP/IP, WINS, DNS, DHCP, POP3, SMTP, FTP, TELNET, VPN, NAT, Ethernet

### HARDWARE:

Cisco routers, hubs, laptops, servers & workstations (HP, Dell Compaq, IBM), RAID, SCSI, modems, network cards, memory, printers, plotters, scanners, smart phones (BlackBerrys, Windows Mobile, Apple iPhone, Google Android), Raritan KVM switches, Wyse thin clients, Apple Mac Minis, Apple iPads and other peripherals

### SOFTWARE:

MS Exchange Server 5.5, 2000, 2003, 2007, 2010 and 2016, Research In Motion Blackberry Enterprise Server 5.0, MS Office 1995 – 2016, Office365, MS WSUS, Allscripts Touchworks, Secure Computing Corp Ironmail, Proofpoint Protection Server, Symantec Endpoint Protection, Quest Software Quest Migration, McAfee Endpoint Encryption, Numara Asset Management Platform, VMware vSphere, Numara FootPrints, Iron Mountain Connected Backup, Spiceworks Inc, Dell KACE Management Server, Symantec Backup Exec, Salesforce

## PROFESSIONAL EXPERIENCE

### NETWORK ADMINISTRATOR

04/2011 - Present

Provide network administration support on a consulting basis to various firms within the downtown Chicago area. Responsibilities include:

- Spec and purchase Dell servers for installation of MS Windows Server 2008 R2.
- Setup small business server with Active Directory from a workgroup environment.
- Configure antivirus and cloud backups for the entire network.
- Setup a hosted MS Exchange environment for small office.
- Assisted a private equity firm with MS Exchange, RIM Blackberry Enterprise Server, and various other network support duties. Setup Apple iMac computers with VMware Fusion and other desktop issues.
- Trouble-shoot Cisco router connectivity issues.

### SYSTEMS ADMINISTRATOR – MorCareLLC/Healthstream, Chicago, IL

01/2012 – 10/2017

Provide support and administration for the MorCare network. Other responsibilities include:

- Technical network & desktop support for the entire MorCare network.
- Create standard & custom MS Windows 7 images for the MorCare domain.
- Install and rack servers and router switches at the DuPont Fabros Technology DF-CH1 Data Center [a high availability, high-power density data center in Elk Grove Village, IL] where MorCare co-locates client servers.
- Administer OpenText RightFax Fax server. Create FAX pages and assist clients that have transmission issues.
- Maintain and administer the GlobalSCAPE EFT Server for new and existing clients. Assist with FTP issues.
- Testing MS Windows 10 and MS Windows Server 2016 within Microsoft Hyper-V environment.
- Setup new user accounts within the Active Directory domain and create MS Exchange accounts.
- Provide technical support for Morrissey, A Healthstream Company.
- Setup & support Dell KACE Management Server, Symantec EndPoint Protection Server and Salesforce
- Installed & administrated Symantec Backup Exec 2015 for the MorCare backups for MS Exchange, MS SQL, etc.

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- Upgraded the Morrisey network (domain & forest) from MS Server 2003 R2 to MS Server 2012 R2 environment.
- Network Security: Secured the Server Room (According to HIPPA guidelines) with badge access, moving of all non-essential equipment, racking of servers, and setting up test environment. Distributed BitLocker to all laptops & desktops.
- Migrated MS Office 2010 to MS Office365 for Healthstream.

## **SYSTEMS ADMINISTRATOR** - MED3000, Tinley Park, IL

08/2007– 04/2011

Manage and provide support for various system, network technical and data centers at the corporate office along with over 1,500 users at numerous branch locations throughout the United States providing services for the healthcare industry. Oversee the administering of MS WSUS, Secure Computing Corp IronMail, Proofpoint Protection Server and Symantec Endpoint servers for the MED3000 domain and maintain all aspects to user accounts with MS Exchange 2003 & 2007 and MS Active Directory.

Other responsibilities include:

- Assist with the support of Allscripts TouchWorks application within MS SQL Server 2005 and setup printers on these servers.
- Maintain various servers in the data center operations and installation of MS Windows 2003/2008 Server.
- Collaborate with the IT team on the Active Directory migration of several hundred users using Quest Migration tools from several domains into two domains.
- Administration & support of the Proofpoint Protection Server.
- Image PCs and laptops using MS Windows XP & Windows 7 with Acronis and distribute them in a timely fashion.
- Assist the Citrix administrations in setting up thin clients and the applications needed for the desktop.
- Provisioning of servers and clients in the VMware environment with VMware Virtual Center.
- Provisioning of servers and clients in the Microsoft environment with MS Hyper-V Manager.
- Setting up user accounts, creating DNS and Group Policy Objects in Active Directory.
- Administer MS TechNet subscription which includes all server & client software.
- Install DFS shares on MS Windows 2008 R2 servers.

## **SYSTEMS ADMINISTRATOR** - Simeone Deary Design Group, Chicago, IL

10/2004 – 08/2007

Oversaw and managed all systems on a consulting basis for mid-size Interior Design Firm. Installed and configured MS Windows Small Business Server 2003, configured Dell PC's with MS Windows XP Pro and set-up of MS Remote Desktop, collaborated with Navisite to create a hosted MS Exchange environment, established and maintained nightly system backups using MS Backup using DAT, DVD-R, CD-R, and external hard drives and maintained Nortel telephone network and directed the T1 data/voice line installation.

## **SYSTEMS SUPPORT ADMINISTRATOR** - University of Chicago, Chicago, IL

11/1999 – 03/2005

Provided support to the Graduate School of Business network administration to approximately 50 users. Managed Windows 2003 and MS Exchange 2003 Servers, oversaw configuration of all Dell PCs with MS Windows XP Professional and MS Office 2003 Professional, assisted with nightly backups using VERITAS Backup Exec, VPN connections and using Altiris eXpress and Cisco PIX firewall support and Norton Corporate AntiVirus solutions.

Provided support to the Physical Sciences Division network administration to nearly 30 users with MS Windows NT and Exchange Servers. Assisted with the development and maintained the UCEC web page using MS FrontPage, performed daily tape backups of data from the network using Seagate Backup Exec and administered the File Transfer Protocol Server [FTP] and deployed MS Office 2000 Professional to desktops.

**TECHNICAL SUPPORT** – Provided IT support to various companies in the Chicago area, such as, W.R. Grace & Company, SAFCO Technologies, Abbott Laboratories, Baxter Healthcare and BP Amoco between 1992 through 1999.

## **EDUCATION**

Bachelor of Arts in Speech Communication and minor in Business Administration, Eastern Illinois University – May, 1992

*Professional References are available upon request*