TODD LESCHUCK
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PROFESSIONAL SUMMARY
Over 15 years of experience in IT network administration along with providing support solutions for corporate, financial and healthcare fields. I have managed, tested and supported multiple networks platforms and servers for mid to large size corporations. I am detail oriented, able to multi-task, and work effectively and efficiently in a fast-paced work environment.

TECHNICAL SKILLS

Operating Systems:
MS Windows Server 2019, Server 2016, Server 2012 R2, Server 2012, Server 2008 R2, Server 2008, Server 2003, Windows 10, Windows 8, Windows 7, Windows Vista, Windows 2000, and Windows XP

Networking Systems:
LAN/WAN, TCP/IP, WINS, DNS, DHCP, POP3, SMTP, FTP, TELNET, VPN, NAT, Ethernet& routers

Hardware:
Cisco routers, hubs, laptops, servers & workstations (HP, Dell, Compaq, IBM), RAID, SCSI, modems, network cards, memory, printers, plotters, scanners, smart phones (BlackBerrys, Windows Mobile, Apple iPhone, Google Android), Raritan KVM switches, Wyse thin clients, Apple Mac Minis, and Apple iPads

Software:
MS Exchange Server 2016, 2010, 2007, 2003, 2000 and Exchange 5.5; Research In Motion Blackberry Enterprise Server 5.0; MS Office 365 & Office 2016 through 1995; MS WSUS, Allscripts Touchworks; Secure Computing Corp Ironmail; Proofpoint Protection Server; Symantec Endpoint Protection; Quest Software Quest Migration; McAfee Endpoint Encryption; Numara Asset Management Platform; VMware vSphere; Numara FootPrint; Iron Mountain Connected Backup; Spiceworks Inc; Dell KACE Management Server; Symantec Backup Exec and Salesforce

Certifications:
Microsoft Certified Solution Associate (MCSA)
Microsoft Certified IT Professional (MCITP)
Microsoft Certified Technology Specialist (MCTS)
Microsoft Certified Professional (MCP)
Microsoft Partnership Network member (MPN)

PROFESSIONAL EXPERIENCE

Network Administration & Support Consultant   10/2017 - Present

Provide network, information services and technical support consulting for small to mid-size corporate clients. Scope of services include:
- Setup small business servers with Active Directory from workgroup environments; including specifying and procuring equipment.
- Upgraded from MS Windows Server 2016 to Server 2019, updated clients from MS Office 2016 to Office 2019.
- Configure antivirus and cloud backups for the corporate networks.
- Setup hosted MS Exchange environments.
- Setup and trouble-shoot issues with IT equipment, such as, Cisco router connectivity issues; setup Apple iMac computers with VMware Fusion and other desktop issues.
- Maintain and administer computer networks and related computing environments including computer hardware, systems software, application software and all configurations.
- Design, configure and test computer hardware, networking software and operating system software.
- Solve chronic repair problems by conducting various diagnostic tests using conventional and specialized test equipment.

Network & Systems Administrator – Morcare, LLC & Healthstream, Inc. ~ Chicago, IL   01/2012 – 10/2017

Joined Morrisey Associates in 2012. In 2016, Morcare, LLC was created and the balance acquired by Healthstream, Inc. Both organizations provide care, quality, training and risk management software solutions to the healthcare industry. I provided to both firms, network administration and technical support to 1,000+ users. In addition, oversaw the implementation and migration and transfer of data and email systems between the two corporations. Additional responsibilities included:

- Create standard & custom MS Windows 7 images for the MorCare domain.
- Install and rack servers and router switches at the DuPont Fabros Technology DF-CH1 Data Center [a high availability, high-power density data center in Elk Grove Village, IL] where MorCare co-locates client servers.
- Administer OpenText RightFax Fax server. Create FAX pages and assist clients that have transmission issues.

- Maintain and administer the GlobalSCAPE EFT Server for new and existing clients. Assist with FTP issues.
- Testing MS Windows 10 and MS Windows Server 2016 within Microsoft Hyper-V environment.
- Setup new user accounts within the Active Directory domain and create MS Exchange accounts.
- Provide technical support for Morrisey, A Healthstream Company.
- Setup & support Dell KACE Management Server, Symantec EndPoint Protection Server and Salesforce
- Installed & administrated Symantec Backup Exec 2015 for the MorCare backups for MS Exchange, MS SQL, etc.
- Upgraded the Morrisey network (domain & forest) from MS Server 2003 R2 to MS Server 2012 R2 environment.
- Network Security: Secured the Server Room (According to HIPPA guidelines) with badge access, moving of all non-essential equipment, racking of servers, and setting up test environment. Distributed BitLocker to all laptops & desktops.
- Installed, configured, & supported Microsoft Exchange 2016 Server.
- Managed data center power systems upgrade to accommodate the new Healthstream server rack.
- Migrated MS Office 2010 to MS Office365 for Healthstream.

Systems Support Administrator - MED3000 ~ Tinley Park, IL   08/2007– 04/2011

Managed and provided support for various system, network technical and data centers at the corporate office along with over 1,500 users at numerous branch locations throughout the United States providing services for the healthcare industry. Oversaw the distribution of MS WSUS, Secure Computing Corp IronMail, Proofpoint Protection Server and Symantec Endpoint servers for the MED3000 domain and maintain all aspects to user accounts with MS Exchange 2003 & 2007 and MS Active Directory.
Other responsibilities include:

- Assist with the support of Allscripts TouchWorks application within MS SQL Server 2005 and setup printers on these servers.
- Maintain various servers in the data center operations and installation of MS Windows 2003/2008 Server.
- Collaborate with the IT team on the Active Directory migration of several hundred users using Quest Migration tools from several domains into two domains.
- Administration & support of the Proofpoint Protection Server.
- Image PCs and laptops using MS Windows XP & Windows 7 with Acronis and distribute them in a timely fashion.
- Assist the Citrix administrations in setting up thin clients and the applications needed for the desktop.
- Provisioning of servers and clients in the VMware environment with VMware Virtual Center.
- Provisioning of servers and clients in the Microsoft environment with MS Hyper-V Manager.
- Setting up user accounts, creating DNS and Group Policy Objects in Active Directory.
- Administer MS TechNet subscription which includes all server & client software.
- Install DFS shares on MS Windows 2008 R2 servers.

Systems Administrator - Simeone Deary Design Group ~ Chicago, IL   10/2004 – 08/2007

Oversaw and managed all systems on a consulting basis for mid-size Interior Design Firm. Installed and configured MS Windows Small Business Server 2003, configured Dell PC's with MS Windows XP Pro and set-up of MS Remote Desktop, collaborated with Navisite to create a hosted MS Exchange environment, established and maintained nightly system backups using MS Backup using DAT, DVD-R, CD-R, and external hard drives and maintained Nortel telephone network and directed the T1 data/voice line installation.

Systems Support Administrator - University of Chicago ~ Chicago, IL   11/1999 – 03/2005

Provided support to the Graduate School of Business network administration to approximately 50 users. Managed Windows 2003 and MS Exchange 2003 Servers, oversaw configuration of all Dell PCs with MS Windows XP Professional and MS Office 2003 Professional, assisted with nightly backups using VERITAS Backup Exec, VPN connections and using Altiris eXpress and Cisco PIX firewall support and Norton Corporate AntiVirus solutions.

Provided support to the Physical Sciences Division network administration to nearly 30 users with MS Windows NT and Exchange Servers. Assisted with the development and maintained the UCEC web page using MS FrontPage, performed daily tape backups of data from the network using Seagate Backup Exec and administered the File Transfer Protocol Server [FTP] and deployed MS Office 2000 Professional to desktops.

EDUCATION   Bachelor of Arts in Speech Communication; Minor in Business Administration, Eastern Illinois University

Professional references available upon request.